

User's Executive Committee
With guests Jeff Bokor & Jim DeYoreo
November 9, 2011
1:00 pm

Discussion Items

User Meeting Wrap up

Feedback

Town Hall Discussion

- ◇ Strong desire for more user networking events and mixers (both social and technical in scope)
- ◇ 12-month project duration is too short, given the challenges of instrument time and training and nature of basic R&D *1/2 of the projects accepted then*
- ◇ Policies regarding who (on a proposal) can use instrumentation, and how frequently, are not consistent between *each facility makes individual after how access restricted?*

Survey Responses

UEC September survey

Feedback generally very positive, but perhaps some concern regarding:

- ◇ Availability and approachability of staff (23% disagreed or strongly disagreed)
- ◇ Communication/interaction with other users (33% disagreed or strongly disagreed)
- ◇ Opportunities to learn more about capabilities and expertise of the Foundry and its staff (23% disagreed or strongly dis.)

BES Survey

- ◇ Very few (~5%) dissatisfied or very dissatisfied respondents; compare this with the UEC-sponsored survey
- ◇ One comment concerning ethics of staff conduct should absolutely be addressed
- ◇ Clarity on whether the Foundry is a 24/7 facility, and what that means
- ◇ "non-traditional materials" studies are at a disadvantage during the proposal review process
- ◇ Other comments regarding lack of staff engagement, longer duration for user projects, and need for more networking opps are consistent with feedback from other venues

Discussion of Plans for Addressing Some of the User Concerns